

The Epping Surgery Centre (ESC) is part of the Presmed Australia (PMA) group of day hospitals. ESC conducts PMA quality assurance audits to measure the outcomes of clinical and business functions within the group and to ensure compliance against policies, procedures, standards and regulations. The outcomes of these audits are benchmarked between facilities and evaluated by staff, doctors and management to improve patient care, service delivery and quality improvement.

## January - March 2014 quarter PMA audit results – group comparison

